

Moor Allerton Elderly Care

Privacy policy 2018

This privacy policy sets out how MAECare uses and protects any information that you give MAECare including using the website MAECare is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified then you can be assured that it will only be used in accordance with this privacy statement.

MAECare may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes.

For the purpose of the GDPR 2018 the data controller is MAECare. The information you provide will be held in accordance with the Data Protection Act and may be used by MAECare to supply the services which you have requested.

What we collect

We may collect the following information:

- Name and address, telephone number
- contact information including email address
- emergency contact
- your GP
- ways we have supported you

What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- internal record keeping
- to ensure we can keep in touch with you and let you know about our services
- to know who to contact in an emergency

Where we store your personal data

The data that we collect from you may be transferred to, and stored at another destination, but this is within the EU. By submitting your personal data to us you agree to this transfer, storing or processing. We will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this privacy policy.

All information you provide to us is stored on our secure servers

If you use our website unfortunately, the transmission of information via the internet is not completely secure. Although we will do our best to protect your personal data, we cannot guarantee the security of your data transmitted to our site; any

transmission is at your own risk. Once we have received your information, we will use strict procedures and security features to try to prevent unauthorised access.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect.

Links to other websites

Our website may contain links to other websites of interest. However, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

Controlling your personal information

You may request details of personal information which we hold about you under current legislation. A small fee may be payable. If you would like a copy of the information held on you please write to the address shown on our contact page. If you believe that any information we are holding on you is incorrect or incomplete, please write to us or e mail us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

Contact us

Questions, comments and requests regarding this privacy policy are welcomed and should be addressed to us at info@maecare.org.uk or by writing to us at the address on the contact us page